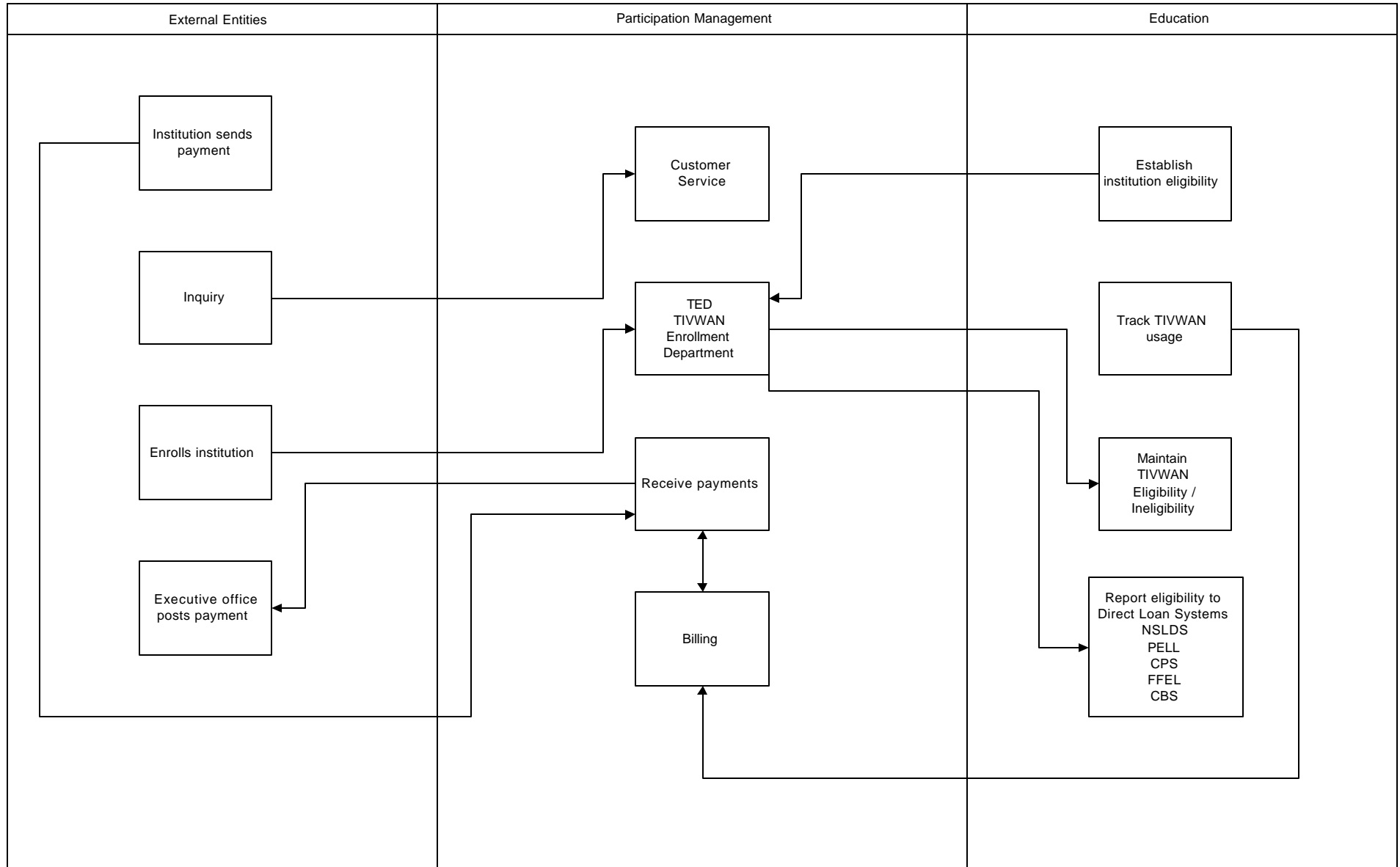


## Customer Service and Communication

## Participation Management



TIVWAN in Year 2000

